

Frequently Asked Questions

REGISTRATION

HOW DO I REGISTER FOR HOM TEAL STRIDES?

You can register online or via mail using a Teal Strides brochure.



WILL DAY-OF REGISTRATION BE AVAILABLE?

Yes. Day-of registration will be available, but t-shirts are first-come, first-serve and the cost for adult registrants increases \$5.

MAY I USE MY LOGIN CREDENTIALS FROM PREVIOUS YEARS?

No. We have changed software to make the process easier on registrants and donors, so you will need to create a new account.

WHAT IS THE DIFFERENCE BETWEEN A FUNDRAISING AND NON-FUNDRAISING PARTICIPANT?

Each Fundraising Participant will have their own fundraising page and needs their own email address at registration. A Non-Fundraising Participant is usually a spouse or child that doesn't need their own fundraising page, and so do not require their own email address for registration. Both Fundraising and Non-Fundraising Participants can register as part of a team.

PERSONAL FUNDRAISING PAGE

I AM HAVING PROBLEMS UPLOADING MY PHOTO ON MY PAGE. HOW CAN I RESIZE IT?

If you're having trouble uploading your photo, please try a free website to resize it.

One website is <http://www.webresizer.com/resizer>



IS IT POSSIBLE TO ADD A FAMILY MEMBER TO MY REGISTRATION?

Yes! When you are logged into your personal page, there is the option of "Manage Registrations" - there you can add additional registrants. You can register additional participants as Fundraising Participants (with a unique email address) or a Non-Fundraising Participant (using your email address).

HOW DO I IMPORT MY CONTACTS?

When you are logged into your account, select "Share Event" on the left side of the screen. It will be on "Share Using Email" by default and have a small grey box in the right side of the screen that reads, "Email Management." Click that box and it will have the option of "Mailing Lists" in the middle of the page.



Click "New List" and the option to "Import Email Addresses" will appear just above the green "Save List" box. From here you can create a Family, Co-Workers, Friends lists or make one big list to use when sending out bulk emails. Each list can have up to 1,000 addresses - so think big!

DONATIONS

WHERE CAN I MAKE OR TURN IN A DONATION?

Donations can be made online, mailed, or turned in the day of the event at the check-in table. Mail checks to:

Minnesota Ovarian Cancer Alliance
4604 Chicago Ave, Minneapolis, MN 55407



HOW CAN I MAKE SURE THE DONATION I'M SENDING WILL BE CREDITED TO MY TEAM?

Please include the name of the participant you are supporting in the memo area of the check. If you are supporting a team more generally, please include the team name in the memo area, and be aware that team donations are credited to the team captain for bookkeeping purposes. You may also make a general donation to the HOM Teal Strides event.

MY DONATION DIDN'T GO THROUGH OR ISN'T SHOWING UP ON THE WEBPAGE. WHAT SHOULD I DO?

Please be patient. Donations typically take a couple of hours to show up on the website. If you have already waited to see if it will display and it hasn't, contact Annie at 612-822-0500. We want to make sure all of your hard work and generous donations show up on your page within a reasonable amount of time.

MY DONATION WAS APPLIED TO THE WRONG PERSON. WHAT SHOULD I DO?

If your donation is showing on the website, but it is not credited to the intended participant, please email or call us, and we will be happy to fix it (email Annie at aokes@mnovarian.org or call her at 612-822-0500).

MY REGISTRATION FEE DIDN'T SHOW UP AS PART OF MY FUNDRAISING TOTAL. IS IT A TAX-DEDUCTIBLE DONATION?

Your registration fee will be used to support MOCA's mission, as well as event costs. Because the participant is "getting" event registration, a t-shirt, etc. in exchange, no portion of the fee is tax deductible, and won't count towards a fundraising total. This is still an important contribution, and we are so glad to have you registered for the event.

PACKET PICK-UP

Packet pick-up at local HOM Furniture stores is available as part of registration until August 30th. Our pick-up events are on Wednesday, September 11th.

HOM Stores are: Lakeville, Plymouth, Brooklyn Center and Woodbury.

DAY OF THE EVENT

ARE DOGS WELCOME AT THE WALK?

Yes, well-behaved dogs are welcome.



CAN WE WEAR COSTUMES? CAN WE CARRY SIGNS?

Yes, we encourage lots of teal, team t-shirts, signs, photos, etc. It is a day to honor women who have fought and are fighting ovarian cancer!



WHAT HAPPENS IF IT'S RAINING?

This is a rain or shine event. If the weather turns stormy, please check our social media channels for updates: Facebook: Minnesota Ovarian Cancer Alliance and Twitter:@mnovarian.



ANY OTHER QUESTIONS?

CONTACT THE MOCA OFFICE AT 612-822-0500.



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YEARS OF
PROGRESS

4604 Chicago Ave
Minneapolis, MN 55407

For more info visit www.mnovarian.org