

# Frequently Asked Questions

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## REGISTRATION

### **HOW DO I REGISTER FOR HOM TEAL STRIDES?**

You can register online or via mail using a Teal Strides brochure.



### **WILL DAY-OF REGISTRATION BE AVAILABLE?**

Yes. Day-of registration will be available, but t-shirts are first-come, first-serve and the cost for adult registrants increases \$5.

### **MAY I USE MY LOGIN CREDENTIALS FROM PREVIOUS YEARS?**

YES! If you already have login credentials, you will be able to use them again. If you have issues accessing your account, please reach out the MOCA staff at [info@mnovarian.org](mailto:info@mnovarian.org) or 612-822-0500.

### **WHAT IS THE DIFFERENCE BETWEEN A FUNDRAISING AND NON-FUNDRAISING PARTICIPANT?**

When you register as a Fundraising Participant, you will need your own email address. Fundraising Participants receive their own fundraising page. A Non-Fundraising Participant is usually a spouse, family member or loved one that does not need an individual fundraising page. No email is needed for Non-Fundraising Participants. Both Fundraising and Non-Fundraising Participants can register as part of a team.

### **I AM HAVING PROBLEMS UPLOADING MY PHOTO ON MY PAGE. HOW CAN I RESIZE IT?**

If you're having trouble uploading your photo, please try a free website to resize it.

One website is <http://www.webresizer.com/resizer>



### **IS IT POSSIBLE TO ADD A FAMILY MEMBER TO MY REGISTRATION?**

Yes. When you are logged in to your personal page, you will find the option: "Manage Registrations." Click on this option to add additional registrants. You can register additional participants as Fundraising Participants (with a unique email address) or Non-Fundraising Participants (using your email address.)

### **HOW DO I IMPORT MY CONTACTS?**

When you are logged into your account, select "Share Event" on the left side of the screen. It will be on "Share Using Email" by default and have a small grey box in the right side of the screen that reads, "Email Management." Click that box and it will have the option of "Mailing Lists" in the middle of the page.



Click "New List" and the option to "Import Email Addresses" will appear just above the green "Save List" box. From here, you can create "Family, Co-Workers and Friends" list or make one big list to use when sending out bulk emails. Each list can have up to 1,000 email addresses, so think BIG!

## DONATIONS

### **WHERE CAN I MAKE OR TURN IN A DONATION?**

Donations can be made online, mailed, or turned in the day of the event at the check-in table. Mail checks to:

Minnesota Ovarian Cancer Alliance  
4604 Chicago Ave, Minneapolis, MN 55407



### **HOW CAN I MAKE SURE THE DONATION I'M SENDING WILL BE CREDITED TO MY TEAM?**

Please include the name of the participant you are supporting in the memo area of the check. If you are supporting a team more generally, please include the team name in the memo area, and be aware that team donations are credited to the team captain for bookkeeping purposes. You may also make a general donation to the HOM Teal Strides event.

### **MY DONATION DIDN'T GO THROUGH OR ISN'T SHOWING UP ON THE WEBPAGE. WHAT SHOULD I DO?**

Please be patient. Donations typically take a couple of hours to show up on the website. If you have already waited this time, please contact the MOCA staff at 612-822-0500 or email us at [info@mnovarian.org](mailto:info@mnovarian.org). We want to make sure all of your hard work and generous donations show up on your page within a reasonable amount of time.

### **MY DONATION WAS APPLIED TO THE WRONG PERSON. WHAT SHOULD I DO?**

If your donation is showing up on the website, but it is not credited to the intended participant, please email us at [info@mnovarian.org](mailto:info@mnovarian.org) or call the MOCA staff at 612-822-0500, and we will assist you.

### **MY REGISTRATION FEE DIDN'T SHOW UP AS PART OF MY FUNDRAISING TOTAL. IS IT A TAX-DEDUCTIBLE DONATION?**

Your registration fee will be used to support MOCA's mission and event costs. Because participants are receiving an event registration, a t-shirt and other goods in exchange, no portion of the fee is tax deductible and won't count towards a fundraising total. MOCA still considers event registrations as an important contribution, and we are grateful to all of our registrants!

## PACKET PICK-UP

Packet pick-up at local HOM Furniture stores is available to participants when they register on or before August 26. Our pick-up events are on Wednesday, September 15. The participating HOM Furniture stores are located in: Bloomington, Plymouth and Woodbury.

## DAY OF THE EVENT

### ARE DOGS WELCOME AT THE WALK?

Yes, well-behaved and leashed dogs are welcome.



### CAN WE WEAR COSTUMES? CAN WE CARRY SIGNS?

Yes, we encourage lots of teal, team t-shirts, signs, photos, etc. It is a day to honor women who have fought and are fighting ovarian cancer!



### WHAT HAPPENS IF IT'S RAINING?

This is a rain or shine event. If the weather turns stormy, please check our social media channels for updates: Facebook: Minnesota Ovarian Cancer Alliance and Twitter:@mnovarian.



### ANY OTHER QUESTIONS?

**CONTACT THE MOCA OFFICE AT 612-822-0500.**



4604 Chicago Ave  
Minneapolis, MN 55407

For more info visit [www.mnovarian.org](http://www.mnovarian.org)